

IN AN EMERGENCY

FIRE: Get everybody out of the house and call the fire brigade.

GAS LEAK: Turn off the gas supply at the main (This will be where the meter is). Open all windows and call Gas Emergency Services on 0800 111 999. Do NOT turn on any lights or appliances and do not ignite any flames.

WATER LEAK: Turn off the main water tap, if the leak continues it could be hot water, in this case turn all the hot taps on as this will drain the hot water system and limit further damage.

REMEMBER TO TURN OFF ANY IMMERSION HEATERS ETC IF YOU DO THIS.

ELECTRICAL PROBLEMS: If you have electrical problems with an appliance isolate the appliance from the mains and call us.

If the trip has been switched try and isolate what may be causing the problem and call us.

PLEASE REMEMBER: If we cannot be contacted immediately you should take reasonable steps to safeguard the property and limit damage.